

Rapid defect entry

Defects can be captured from driver defect sheets, by remote driver hand-held devices, or from hand-held devices used by vehicle inspectors within the workshop.

Instant operational / engineering links

Remote defects (such as mobile or radio) entered into the system by operations staff instantly update workshop screens so that engineering has instant visibility of defects outstanding.

Filter by Priority

Defects can be given different priority levels so that critical items can be more readily identified and dealt with.

Report on different defect types

Defects can be reported on and analysed in terms of their source (driver defect, remote defect, or inspection defect).

Action immediately or store for future reference

Defects can be instantly issued to job-cards for immediate rectification. But where staff, a part, or the vehicle is not available FREEWAY stores the defect for future action. The defect can then be dragged and dropped onto a job-card at a later point (for example when the vehicle safety inspection is being carried out). It is possible to add a defect to a job-card and then later store the defect for future reference (if for example there are no available parts).

Links to separate labour records

A single defect item can give rise to multiple labour records required for rectification. Freeway keeps a separate record of the defect and the labour rectification dates.

Daily inspections and nil defect reporting

FREEWAY can assist in the management and automation of daily vehicle inspection documents, and the provision of nil defect reports.

Repeat defect reporting

Defects are maintained for the life of each vehicle and can be reported on by category (such as 'Brakes', 'Clutch') for a vehicle, a section of the fleet or the driver/inspector that reported the defect.